Local Provider Network Development Plan: Fiscal Year 2027

Local mental health authorities (LMHAs) and local behavioral health authorities (LBHAs) are required annually to complete the Local Provider Network Development Plan (LPND). The plan is in accordance with Texas Health and Safety Code, Chapter 533, and Texas Administrative Code, Chapter 301, Subchapter F, requirements and applicable HHSC performance contract provisions.

Complete the template below and submit it to HHSC by the due date listed in Information Item S.

Submissions can be sent by email to performance.contracts@hhs.texas.gov, with a courtesy copy (cc) to the contract manager.

SUBMISSION IDENTIFICATION BLOCK	
LMHA or LBHA Name	Texas Panhandle Centers
Submission Date	12/31/2026
LMHA or LBHA Webpage Link With Prior Cycle LPND Plan	https://www.texaspanhandlecenters.org/local-plans/
LMHA or LBHA Contact for LPND Inquiries	Dan Thompson; larry.thompson@txpan.org

Section 1: Applicable to All LMHAs and LBHAs

1.1 Local Service Area

Use Table 1 to summarize the local service area (LSA), including its geography, demographics, rural and urban areas, and any other relevant characteristics.

Table 1: Local Service Area

LSA Characteristics	LMHA or LBHA Response
Total population (approximate)	406,840
Square miles	23,000
Number of counties	21
Brief narrative description of LSA characteristics	TPC's primary location is in Potter County, near the border with Randall County, the region's most populous county. Additional branch locations are in Deaf Smith, Moore, Hutchinson, Ochiltree, Gray, and Donley counties. The region includes a mix of rural and higher-population counties, with administrative and service capacity concentrated in the central Panhandle.

1.2 Service Capacity

Use Tables 2 through 7 to show the LMHA's or LBHA's projected service capacity for each level of care (LOC) and specialized service, basing the projection on service data from the previous fiscal year.

Table 2: Service Capacity for Adult Community Mental Health Service LOC

Adult LOC	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
LOC-1M	N/A	N/A	N/A
LOC-1S	2,677	2,677	0%
LOC-2	378	378	0%

Adult LOC	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
LOC-3	143	143	0%
LOC-4	94	94	0%
LOC-5	70	70	0%

Table 3: Service Capacity for Children's Community Mental Health Service LOCs

Children's LOC	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
LOC-1	144	144	0%
LOC-2	607	607	0%
LOC-3	128	128	0%
LOC-4	N/A	N/A	N/A
LOC-YC	32	32	0%
LOC-5	133	133	0%

Table 4: Service Capacity for Crisis Services

Crisis Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Crisis Hotline	1,638	1,638	100%
Mobile Crisis Outreach Teams	2,661	2,661	0%
Private Psychiatric Beds	523	523	100%
Community Mental Health Hospital Beds	N/A	N/A	N/A
Contracted Psychiatric Beds	88	90	100%
Extended Observation Units	N/A	N/A	N/A
Crisis Residential Units	N/A	N/A	N/A
Crisis Stabilization Units	N/A	N/A	N/A
Crisis Respite Units	16 Beds	16 Beds	100%

Table 5: Service Capacity for Adult Substance Use Treatment Services

Adult Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	N/A	N/A	N/A
Residential Supportive	N/A	N/A	N/A
Outpatient	42	60	0%
Residential Withdrawal Management	N/A	N/A	N/A
Ambulatory Withdrawal Management	N/A	N/A	N/A
HIV Residential	N/A	N/A	N/A

Table 6: Service Capacity for Specialized Female Substance Use Treatment Services

Specialized Female Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	N/A	N/A	N/A
Residential Supportive	N/A	N/A	N/A

Specialized Female Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Women and Children Residential Intensive	N/A	N/A	N/A
Women and Children Residential Supportive	N/A	N/A	N/A
Outpatient	N/A	N/A	N/A
Residential Withdrawal Management	N/A	N/A	N/A
Ambulatory Withdrawal Management	N/A	N/A	N/A

Table 7: Service Capacity for Youth Substance Use Treatment Services

Youth Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	N/A	N/A	N/A
Residential Supportive	N/A	N/A	N/A

Youth Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Outpatient	1	16	0%

1.3 Network Development Evaluation

LMHAs and LBHAs must evaluate the potential for network development, which exists if an LMHA or LBHA has one or more provider organizations interested in providing routine outpatient or specialized services.

Describe the process used to evaluate the potential for network development and summarize the results of that evaluation, including information relating to specific services or populations.
TPC utilizes open enrollment for our providers.

Use Table 8 to list each provider organization the LMHA or LBHA considered during the network development evaluation. Include how the provider showed interest, the LMHA's or LBHA's contact efforts, the qualifications review and the final planning decision.

Table 8: Network Development Provider Evaluation

Provider Organization	Provider Evaluation
	No inquires were received through open enrollment.

1.4 External Providers

The LMHA or LBHA must maintain a current list of external providers on its website. The list must include the name of each organization or private practitioner and the services provided. The list must include the number of contracts and agreements with peer support provider organizations, but not the names of individual peer support providers, unless written consent has been obtained.

Table 9: External Providers

Provider Name	Provider Type	Contract or Agreement Date (Current or Previous Fiscal Year)	Services Provided
2-1-1 Texas Panhandle United Way Helpline MOU	External	02/26/25	Care Coordination
Alexander, David	External	09/01/21	CBT
Allegiance BH Center dba Freedom BH Hospital MOU	External	11/03/20	Referrals
Amarillo Area Mental Health Consumers(AGAPE)	External	09/01/26	Peer support, advocay, employment
Amarillo College	External	09/01/18	MHFA Training
Amarillo College, Allied Health Prog./Medical Facilities	External	01/16/02	Education of students in health care
Amarillo Police Department (MOU)	External	04/01/18	TPC Counselor ride with police
American Red Cross	External	11/15/12	Disaster Mental Health Counseling
ARAD (Amarillo Recovery from Alcohol & Drugs)	External	09/25/13	MOU - Skills training
Avail Solutions, Inc.	External	09/01/21	Crisis Hot-Line Service
Avail Solutions, Inc.	External	09/01/21	BH Screening Services

Beck Institute	External	01/01/16	Competency of therapist
Borger ISD	External	8/9/25	MOU
BSA	External	05/01/14	Network Access Agreement
Cancer Prevention & Research Institute of Texas	External	02/04/15	Tabacco Free training program
Care Today	External	9/1/2021	Medical Services
Carson County Sheriff(MOU)	External	02/01/21	Care Coordination
Cenikor (MOU)	External	03/01/21	Substance Use Disorder (SUD)
Central Plains Center (MOU)	External	09/24/13	MHFA Training
City of Amarillo (MOU)	External	2013	Permanent Housing Program
City of Amarillo (MOU)	External	9/23/2026	MOU to coordinate housing and BH srvs for Homeless
City of Amarillo	External	07/09/25	HMIS Agency Participation Agreement
Clarendon Family Medical Center	External	01/24/19	Lab Services
Collingsworth General Hospital (**MOU)**	External	12/29/16	Telemedicine
Coon Memorial Hospital(MOU)	External	12/16/16	Telemedicine

Dallam/Hartley Counties Hospital District **(MOU)**	External	12/16/16	Telemedicine
Dallam/Hartley County Jail **(MOU)**	External	10/01/11	Telepsychiatry
Deaf Smith County Jail **(MOU)**	External	10/01/11	Telemedicine
Donley County Sheriff's Office(MOU)	External	02/01/21	Care Coordination
Downtown Women's Center	External	02/26/25	Care Coordination
Dr. First	External	10/31/14	Electronic prescribing for BH
East Texas Behavioral Healthcare Network	External	09/01/20	Authorization, Medical Director & Telemedicine Services
Faith City Mission	External	1/15/25	Care Coordination
Family Support Services	External	09/01/21	CBT Counseling
Family Support Services **(MOU)**	External	06/01/14	FSS Veteran Drop-In Center (Full time office space for TPC Veteran Outreach Coordinator)
Go-Cort, Inc.	External	12/05/17	Apptoto Appointment Reminders
Golden Plains Community Hospital	External	03/10/16	MOU - Telemedicine
Gray County Jail **(MOU)**	External	10/01/11	Telemedicine
Hall County Sherriff's Office (HCSO)	External	11/27/18	Telemedicine

Hansford County Jail **(MOU)**	External	10/01/11	Telepsychiatry
Hartley County Sheriff's Office(MOU)	External	02/01/21	Care Coordination
Heal the City **(MOU)**	External	04/01/18	Community Collaborative
Health and Human Services Commision	External	9/30/26	Veterans Service Program
Hemphill County Detention Center	External	10/23/18	Telemedicine
Hemphill County Detention Center **(MOU)**	External	12/01/09	Telemedicine
Hemphill County Sheriff's Office	External	10/01/11	Care Coordination
Hereford Regional Medical Center	External	09/01/21	Lab Services
Hereford Regional Medical Center	External	03/07/17	Telemedicine
Hutchinson County	External	10/01/11	public health and welfare services
Hutchinson County	External	05/27/25	Diversion Center MOU
Hutchinson County Crisis Center, Inc.	External	01/26/09	VOCA & VAWA Grants
Hutchinson County Jail **(MOU)**	External	10/01/11	Telepsychiatry
Hutchinson County Juvenile Probation Dept.	External	09/01/14	Education/Counseling
Integrated Prescription Management(IPM)	External	08/01/22	Pharmacy Services

Kings & Queens Community Services, LLC (state contracts/IDD/FY26)	External	6/5/26	Community Based Care
Laboratory Corporation of America (LABCORP)	External	02/01/08	Lab Services
Lipscomb County Sheriff's Office(MOU)	External	02/01/21	Care Coordination
Lipscomb, Hemphill, Roberts & Wheeler County Juvenile Probation Dept(MOU)	External	09/01/11	Probation/Counseling
Lusby, Stacia	External	02/01/23	Psychiatric Evaluation, Crisis & Pharmacological Management Services
Martin Tipton Pharmacy	External	09/01/22	Pharmacy Services
Meadows Mental Health Policy Institute (MOU)	External	09/30/26	Staff Sergeant Parker Gordon Fox Suicide Prevention Grant Program (SSG Fox project)
Mendoza, Ruben, M.D.	External	09/01/19	Outpatient
Mendoza, Ruben, M.D.	External	09/01/19	Emergency On Call
Moore County Hospital (Dumas) (MOU)	External	06/15/16	Telemedicine
Moore County Hospital(Dumas)	External	09/01/21	Lab Services
Moore County Jail **(MOU)**	External	10/01/11	Telepsychiatry
Music Therapy Services of Austin, LLC (YES Waiver)	External	06/01/23	Music Therapy

Natividad, Alejandro MD	External	07/27/24	Pharmocological
North Texas State Hospital	External	09/01/12	utilization management
Ocean's Behavorial Hospital	External	03/30/21	Crisis Stabilization
Ocean's Behavorial Hospital	External	12/01/23	Private Psychiatric Bed Services
Ochiltree County Jail **(MOU)**	External	10/01/11	Telemedicine
Ochiltree Hospital (Perryton) **(MOU)**	External	11/17/15	Telemedicine
Oldham County Sheriff's Office(MOU)	External	03/01/21	Care Coordination
Pampa Regional Medical Center	External	09/13/18	Lab Services
Pampa Regional Medical Center **(MOU)**	External	09/15/16	Telemedicine
Panhandle Regional Advisory Council	External	07/01/25	Hospital Preparedness MOU
Panhandle Regional Planning Commission	External	10/01/02	Work Development Programs

Parkview Hospital **(Wheeler) (MOU)**	External	04/01/22	Telemedicine
PASO	External	12/18/07	Referal MOU
Pavilion at NWTHS	External	09/01/20	Rapid Crisis Stablization Services
Pavilion at NWTHS	External	04/15/22	Private Psychiatric Bed Services
Plainview Serenity Center(MOU)	External	09/01/22	Referrals
Potter County Community Supervision and Correction Department (CSCD)	External	09/01/26	PEER Support Services
Potter County Courts (MOU)	External	12/17/21	Panhandle Regional Veterans Treatment Court
Potter County Courts (MOU)	External	02/01/22	Mental Health (Problem Solving) Court
Potter County Probation **(MOU)**	External	05/01/22	TCOOMMI
Potter County Sheriff's Office (MOU)	External	09/01/23	Jail Based Competency Restoration
Prime Psychiatry(Dr. Airuehia)	External	04/10/17	Children/Adults Outpatient
Quest Diagnostics Clinical Laboratories, Inc.	External	09/01/22	Lab Services
Randall County Jail **(MOU)**	External	10/01/11	Telemedicine
Randall County Sheriffs **(MOU)**	External	07/26/10	SB292
Red River Hospital, LLC	External	12/01/23	Private Psychiatric Bed Services
Red River Hospital, LLC	External	12/01/23	Rapid Crisis Stablization Services

Regence Health Network, Inc.	External	06/01/13	Homeless **(MOU)**
Regence Health Network, Inc.	External	05/15/22	CBHG-HB13
Region 16 Education Service Center	External	04/28/22	HB19 Supplemental Salary MOU
Region 16 Education Service Center	External	09/01/20	MHFA Training
Region 16 Education Service Center	External	05/01/20	MOU House Bill 19- Education Srvc Ctr Based Non-Physician Mental Health Professionals MOU
Roberts County Sheriff's Office(MOU)	External	02/01/21	Care Coordination
Saint Louis University	External		School of Nursing
Shamrock General Hospital	External	04/23/25	Care Coordination
StarCare	External	09/01/22	Substance Abuse Treatments OSAR
StarCare	External	09/01/22	PADRE(Parenting Awareness & Drug Risk Education) (PPI)
Texas A&M AgrilLife Extension Service	External	05/15/19	MHFA Training
Texas Tech University Student clinical experience	External	03/22/16	Medical student rotate @ TT

The Meadows Mental Health Policy Institute for Texas(MMHPI)-CCBHC Improvement and Advanced Grant	External	04/01/23	
The Meadows Mental Health Policy Institute for Texas(MMHPI-Admin	External	03/01/23	Various
Tralee Crisis Center for Women, Inc.	External	03/20/19	Domestic Violence/Sexual Assault
Upswing Psychiatry-(Formerly Top of Texas Psychiatry)(Rush)	External	09/01/21	Psychiatric Evaluation, Crisis & Pharmacological Management Services
Veeramachaneni, Murali M.D.	External	09/01/19	Emergency On-Call Services
Veeramachaneni, Murali M.D.	External	01/01/17	Outpatient
Walden University	External	07/15/18	Intern (Clinical Practicum)
West Texas A&M University PD (MOU)	External	07/18/22	Care Coordination
West Texas A&M University(MOU)	External	11/01/21	Education of professional nursing students
West Texas A&M University/Social Work	External	05/02/01	Student Placement Program/Field Placement
West Texas Counseling & Rehab	External	12/29/20	SUD
Wheeler County Sherrif's Office(MOU)	External	02/01/21	Care Coordination
Wood Group	External	9/1/2022	Crisis Respite Services
James Rush Consulting, PLLC	External	3/20/26	Adult & Child/Adolescent Outpatient Services; fee for services psychiatric evaluation, crisis, pharmacolgical management services

Amarillo Cataract & Eye Surgery Center Ltd.	External	9/1/22	Eye Surgery
Lusby, Stacia Dr.	External	9/1/22	MR - Outpatient Psychiatric
Panhandle Eye Group LLP	External	9/1/22	Optometry/Ophthalmology/Eye Glasses
Tarrytown Pharmacy	External	9/1/24	Pharmacy Services
D & S Community Services	External	2/15/26	Day Habilitation Services (HCS)
ResCare, Inc.	External	1/1/2026	ISS
Care Giver (DayBreak)	External	2/27/2026	ISS
Kings and Queens	External	6/5/2026	ISS
Community Options	External	2/1/2026	ISS
Avirett Psychological	External	11/1/2026	Determination of Intellectual Disability Assessments
Marnell, Meghan PhD	External	7/1/25	DID Assessments
AISD (MOU) (ECI)	External	12/1/04	Referrals
Amarillo Hearing Clinic	External	9/1/22	Hearing Aid fitting, repair and dispensing (ECI)
Early Headstart Program (AISD)	External	12/06/07	Referral MOU
Fike, Marion	External	9/1/22	Nutritional Counseling (ECI)

Fuller-Jones, Heather (ECI) (Happy SLP, LLC)	External	7/1/22	Speech/Language Pathology
H2 Health & Rehabilitation(formerly ProSteps)	External	1/1/20	Speech, Physical & Occupational Therapy **(ECI)**
Lone Star College	External	3/19/25	Health Occupations Affiliation Agreement
Pathways Early Autism Intervention	External	01/30/20	Early Autism Intervention
Region 16 (ECI)	External	2/10/16	Interagency Agreement
TTUHSC - PEDIATRICS **(ECI) MOU**	External	9/1/04	Pediatric Residents Training
AC Division of Nursing	External	4/1/2022	Student Affiliation
LanguageLine	External	06/24/19	Interpreting
Three Rivers Provider Network	External	04/26/05	Insurance
Amerigroup	External	n/a	Insurance (MCO)
Availity/Thin	External	07/01/03	Eletronic Data Interchange
Blue Cross, Blue Shield	External	01/05/00	Provide MH or MR service, submit claims
Cigna	External	12/18/13	BH professional network
Claim.MD	External	1/14/2015	Billing Clearing House
FirstCare Health Plans	External	10/26/09	Insurance (MCO)
Superior Health Network (Cenpatico)	External	n/a	Insurance (MCO)

Andrews & Associates IT Solutions	External	1/7/24	Web Package
Sprouse Shrader Smith P.C	External	09/01/14	legal consultation
Underwood Law Firm	External	09/01/22	Retainer for Legal Opinions/ Optional Legal Services
Patriot Placement Staffing Facility	External	03/29/22	Staffing
Express Employment Professionals	External	02/23/12	Temp. Employment Services

Number of Individual Peer Support Provider Contracts or Agreements: 0

Section 2: LMHAs or LBHAs with Potential for Network Development

Complete this section only if the LMHA or LBHA identifies potential for network development.

2.1 Procurement Plan

LMHA and LBHA procurement plans should include all opportunities for network development, except for those limited by applicable conditions permitting LMHA or LBHA service delivery. This may include opportunities to add new services, add new provider organizations or procure for additional capacity. If the LMHA or LBHA chooses to procure for discrete services, explain how the LMHA or LBHA will ensure the integrity of levels of care and effective service coordination.

Describe the LMHA's or LBHA's plans for procurement when identifying the potential for network development.
When needs are identified within the organization where external support is necessary, applicable TPC staff prepare and publish a Request for Proposal (RFP) for that service. A committee, generally made up of organization leadership and representation from the Board of Trustees and/or PNAC review all submissions received and determine the awardee based on the best value for the service.

2.2 Rationale for Limitations

LMHAs and LBHAs must provide a rationale for any provision that would limit individual choice or prevent procurement of all available capacity offered by external provider organizations.

Explain how the rationale supports the proposed level of restriction, including the volume of services to be provided by the LMHA or LBHA.
All agreements with external parters require an individual's freedom of choice and treatment preferences to be considered.

2.3 Strategies to Maximize Available Funds

LMHAs and LBHAs must maximize available funds to provide services by minimizing overhead and administrative costs and achieving purchasing efficiency.

Describe the strategies the LMHA will use to maximize funds available to provide services.
Texas Panhandle Centers (TPC) maintains strong administrative and fiscal controls that support its capacity to effectively administrate and monitor programs across a 21-county region. With a history of expansion since 1966 and designation as a Certified Community Behavioral Health Clinic (CCBHC) since 2021, TPC has demonstrated the ability to implement and oversee complex, large-scale initiatives while meeting rigorous state and federal standards. TPC manages an annual budget exceeding $35 million, with funding from a wide range of grants and contracts. Fiscal oversight is ensured through regular internal audits, managed by a dedicated quality management department.

2.4 Summary of Procurement Activities

Summarize procurement activities from past network development planning cycles and the results of those efforts.
Electronic Health Record – A need was identified within TPC's Electronic Health Record which would require the use of dedicated programmers. An RFP was published and, from that RFP, two awardees were selected to provide these services. As a result of their contributions, TPC's electronic health record is more efficient for staff and administrators. Construction – TPC published an RFP for an architect for a construction projected related to its Diversion and Crisis Respite programs. An architect was selected and is currently working with TPC in developing the spaces for those programs. Additionally, an RFP was posted for a Construction Manager-at-Risk (CMaR) and a CMaR was selected. Pharmacy – TPC posted an RFP in November 2026 for a provider of pharmacy services. As of the completion of this plan, that RFP is still pending.

2.5 Procurement of External Providers

If the LMHA or LBHA is not procuring all available capacity offered by external provider organizations, provide the timeframe and steps for achieving full procurement of the external provider capacity identified in the network development evaluation, not to exceed the LMHA's or LBHA's capacity.

External Provider Procurement
N/A

Section 3: Public Comment and Plan Submission

LMHAs and LBHAs must post the draft LPND plan on their website and invite public comments for at least 30 days. LMHAs and LBHAs must also send notice of the opportunity for comment to key stakeholders, including local consumer and advocacy groups, all licensed psychiatric hospitals in the LMHA or LBHA service area, and all providers identified in the network development evaluation. Use Table 10 to provide information on posting the draft LPND plan.

Table 10: Draft Plan Posting

Plan Post Date	Public Comment Period Dates	Summary of Instructions Provided for Submitting Comments

3.1 Public Comments

LMHAs and LBHAs must submit proposed LPND plans to HHSC with a summary of the public comments received and the LMHA's or LBHA's response to those comments. LMHAs and LBHAs must acknowledge and consider all comments received during the public comment period and make any revisions they deem appropriate. Document public comments received in Table 11.

Table 11: Public Comments

Commenter	Date Received	Summary of Comment, LMHA or LBHA Response and Any Plan Revision Made

3.2 Planning and Network Advisory Committee

The Planning and Network Advisory Committee (PNAC) must be actively involved in developing the plan.

Describe PNAC involvement, including input on the LPND plan development and review of the draft plan. Briefly describe each activity and the committee's recommendations.

3.3 Certification of Compliance

After HHSC approves the LPND plan, LMHAs and LBHAs must post the approved version on their website and conduct procurement as described in the approved plan.