

#### Here's What's Happening...

#### **TEXAS PANHANDLE CENTERS**

901 WALLACE BLVD. AMARILLO, TEXAS www.texaspanhandlecenters.org

June 2025 Volume XXII, Issue 6

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Serving the citizens of:

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Hemphill, Hutchinson,
Lipscomb, Moore,
Ochiltree, Oldham, Potter,
Randall, Roberts, Sherman,
and Wheeler counties





#### **Streamline SmartCare Electronic Health Record Implementation**

Roger Speight, Director, Professional Services

In October of 2024, TPC purchased the Streamline SmartCare Electronic Health Record (EHR). TPC's purchase was based on a review of several vendor responses to our Request for Proposal (RFP) that contained over six hundred requirements. In addition to analyzing RFP responses, TPC staff attended demonstrations of the two finalist EHRs and provided feedback.

TPC's RFP focused on ensuring that we receive key software capabilities along with the necessary Texas-specific functionality. This Texas-specific functionality is particularly important for us due to the significant amount

of Texas-specific information we're required to collect and report to our wide variety of funding sources. SmartCare is currently used by nineteen Texas Community MH/IDD Centers and several of these Centers have been using the software for over ten years.

SmartCare's wide use by Texas MH/IDD Centers helps assure us that our Texas-specific needs will be met. With such a large group of MH/IDD Centers using SmartCare, we are able minimize future costs of desired software enhancements by sharing these costs with a large group of Centers. In addition, there are excellent opportunities to share SmartCare know-how and best practices with a variety of different MH/IDD Centers.

TPC's SmartCare implementation began in early 2025 and we are scheduled to "go live" on December 1, 2025. There is much to do prior to this "go live". We've built a TPC project team that is comprised of staff from our various program areas. Our team has participated in detailed demonstrations of SmartCare that help us decide how to configure SmartCare to meet our specific needs. This configuration involves defining

our organizational and clinical structure in the EHR through lists such as programs, services, staff, assessment structure, and recovery plan definitions.

TPC's team has been meeting with Streamline every week to

learn additional details about the SmartCare modules to assist in our configuration. These weekly meetings will continue for the next several months to provide time to review and configure the pertinent details of SmartCare's extensive capabilities.

As we get closer to our SmartCare "go live", we'll be training TPC "Super Users" who will then be training the remaining TPC staff on SmartCare usage.

Stay tuned for additional details as our Smart-Care implementation continues!

#### **Board of Trustees**

On May 29th at the regular meeting of the Board of Trustees, Larry Adams, Trustee, was recognized for 20 years as a Board of Trustee Member.

Larry was appointed to the Board by the Potter County Commission in April of 2005. Immediately following he was appointed to the Personnel Committee of the Board and soon after as Chair of the Personnel Committee.

Larry serves as the Texas Council of Community Centers Board of Directors representing Texas Panhandle Centers at the state level. He serves as Secretary on that Board. Larry was presented with a crystal award and recognized for his service and leadership.



The TPC Board and staff also recognized the Mary E. Bivins Foundation Board of Directors with a reception and tour of the facility.



#### **Special Olympics Track Meet**

Elvire Sanders-Blakemore, Developmental Health Director

Boys Ranch hosted this year's Special Olympics track meet on Saturday, May 31, 2025. This event ranged from meter walks and runs; a relay; softball throws; shot puts; and standing and running long jumps.

The weather was hot and clear with very little wind, unlike most track meets. Participants had fun and everyone earned at least one medal.





First Day of Summer June 21st





# Happy Father's Day on Sunday. June 15th



### Baby News!



Congratulations to Maria Tarango, Borger Behavioral Health, on her first grandbaby! Baby Elias made quite the entrance on Friday, May 23rd. He arrived at the exact same time as her other daughter was graduating high school. Elias weighed at 8lbs 1oz and was 20 1/2" long. Mom, Dad and Baby are all doing great.

Congratulations on the new grandbaby and the graduate!

Teresa Mendoza, Administrative Tech, Developmental Health, answered last month's questions correctly and was randomly selected to win a \$25 gift card.

To claim your card, contact Joyce Lopez-Enevoldsen at 806.351.3308 or email: joyce.lopez@txpan.org.



#### FROM HUMAN RESOURCES...

Open Enrollment for Group Health Benefits will occur **Monday, July 21** — **Friday, July 25.** This is the one time during the year where you may make changes to your benefits without a life event. Please mark your calendars and be sure you use this time to make any changes as well as review dependents and beneficiaries.

Important! Current benefits will **NOT** carry over so it is important that you complete enrollment during this time. Watch your email for more information.

#### **WHITE HAT AWARD**

The IDD Service Coordination Department is presenting the White Hat Award to the IDD Nursing Department: **Tabitha Hoadley, Kassady Dodson, Jesse Neel and Kayla Fuller.** They are always willing to answer any questions and provide helpful information. They work hard to ensure clients have needed medical care, medication and adaptive aids. Thank you for all you do!



Raul Aguilar on behalf of IDD Service Coordination Department

#### Welcome these New Employees

Christian Goff Alternate Living
Carrina Grinie Alternate Living

Denise Bussey
Alysia Deanda
Emily Dunn
Leslie Melgoza
SB 292 Behavioral Health
Van Tassel Group Home
HB 19 Behavioral Health
Carlton Group Home

Iliana Ortiz Children's Behavioral Health Ricardo Castillo Adult Behavioral Health Danielle Barber Children's Behavioral Health Yvette Smallwood Adult Behavioral Health



Articles or suggestions for this publication may be submitted by the 1st of each month to:

Joyce Lopez-Enevoldsen ● 901 Wallace Blvd., ● Amarillo, Texas 79106 Phone: (806) 351-3308 Fax: (806) 351-3345 Email: joyce.lopez@txpan.org

# Open House





## **PATH/Homeless Services**



Join us for a tour and refreshments

Thursday, July 10<sup>th</sup> 2:00 p.m. - 4:00 pm 723 N. Taylor, Suite C, Amarillo TX





Welcome back to Compliance Corner. Each month we will address a question that was received internally for the purpose of education. (All personal identifying information has been removed to protect the identity of the employee and/or client).

#### IF YOU SEE SOMETHING, SAY SOMETHING...

Employees are the "eyes and ears" of the organization to detect any violation of our Compliance Program. You are required to immediately report anything that you encounter at TPC that you believe may be unethical, illegal, or fraudulent to:

Your supervisor or

Brittany Cotgreave, Coordinator of Compliance and Planning

Phone: 806.349.5647

Email: brittany.cotgreave@txpan.org

or

Vania Beavers, Director of Quality Management, Compliance Privacy Officer

Phone: 806.351.3400

Email: vania.beavers@txpan.org

#### **Adult Behavioral Health**

#### **New Recovery Plan and Process Change**

Our new recovery plan and process change went into effect on June 2<sup>nd</sup>. Please refer to your email and/or ADP for updated recovery plan document. Moving forward the 122 code will be used for the ANSA and Recovery Plan development. After intake conducts the initial assessment, the ANSA becomes the only assessment needed for recovery plan updates. So Goodbye Uniform Assessment!

Thank you for providing your feedback and working through these changes. Keep the questions coming and QM staff will continue to be available along with supervisors for assistance. Please watch your email and refer to your supervisor for any additional changes to come.

If you have a question/scenario that you would like to be considered for inclusion in the newsletter, email the information to Compliance Corner@txpan.org.

In observation of Independence Day, TPC Offices will be closed on Friday, July 4th

Happy 4th of July!

# Congratulations

To the winners of the gift baskets from the Mental Health Awareness Event



Sierra Adams

All things Cooking

**Jim Womack** 

TPC Gift Basket
(not pictured)

Angela Richardson

WT A&M 40 oz. Tumbler and goodies

Many thanks to Cinergy and WT for their generous donation!



#### **EMPLOYEE ASSISTANCE PROGRAM**



#### Office Hours

Monday - Friday: 6:30 am - 5:00 pm MT

Need help now? Please call: (800) 873-7138

Counseling, service intake, and crisis support are available 24/7

#### Answer's to last months questions: 1) Play 2) Rights 3) 40 hours

Answer the questions correctly	and your name w	vill be entered in
a random drawing to be eligible	to win a \$25 gift	card.

- \_ scheduled go live date is set for December 1, 2025. 2. Open enrollment dates for FY2026 Group Health Benefits will be 3. Adult Behavioral Health Recovery Plan and process change went into effect \_\_\_\_
- Submit your answers to joyce.lopez@txpan.org. Deadline for responses is the 5th of the following month. You must type "Monthly Drawing" in the email subject line to be eligible. For those that do not have a computer, entries may be submitted via interoffice mail. The same requirements apply for hard copy submissions and remember to include your name.



That's a Wrap! The Walk Across Texas 8 week walk wrapped up with prizes and parfaits. Lizabeth Gresham, with Texas A&M AgriLife Extension Service, and Rody Swift with Natural Grocers, provided the teams with information on nutrition and overall wellness.

Congratulations to all the teams that participated in the 8 week event! All the teams combined walked an incredible 18,411.54 miles!







The top three teams and individual with the most miles were awarded prizes. The individual with the most miles was **Richard Grabich**, who walked 757.05 miles during the eight week walk!

Sole Sistas 1st

OMW to the Taco Truck 2nd

Texas Turtles 3rd

Last Minute Walkers

Will Run for Snacks

**Chaos Coordinators** 

**TPC Misfeets** 

Happy Feet

They Not Like Us!

Steps on the Beach

The journey isn't over. Keep moving!