



### EQUAL OPPORTUNITY CENTER

Texas Panhandle Centers does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services, or activities, or in employment.



### CONTACT INFORMATION

A crisis can occur anytime and Texas Panhandle Centers offers a 24-hour Hotline for Information, Assessment or Crisis Resolution.

*Need Help? Please Call!*

**(806) 359-6699 or (800) 692-4039**

### LIKE TO LEARN MORE?

Visit Texas Panhandle Centers on the web.

[www.texaspanhandlecenters.org](http://www.texaspanhandlecenters.org)



**MAKING LIVES BETTER**



Texas Panhandle  
**CENTERS**  
Behavioral & Developmental Health



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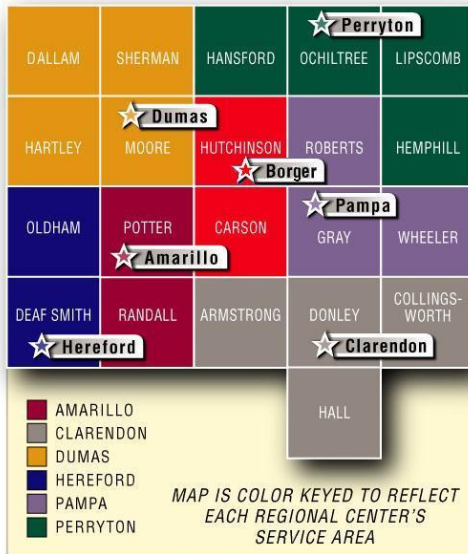


**MOBILE CRISIS  
OUTREACH TEAM**





**SERVICE AREA**



- Governed by a local Board of Trustees representing the citizens of the upper 21 counties of the Texas Panhandle.
- Clients and staff decide on individual plans of care that includes such services as assessment, case management, medication and therapeutic supports.

*Mission: To respond to the behavioral and developmental health needs of individuals by creating an accessible system of care that supports individual choice and results in lives of dignity and independence.*

**MOBILE CRISIS OUTREACH TEAM (MCOT)**

- Operates in union with the Texas Panhandle Centers (TPC) Crisis Hotline and works closely with law enforcement and other crisis responders.
- Provides emergency and urgent care, and crisis follow-up to children, adolescents, and adults in their community.
- Mobile services allow immediate access to assessment and crisis resolution, regardless of the time and place of the crisis or the person's transportation resources.
- Provides services in the community to individuals who need psychiatric treatment but will not use the conventional system to access care.

**TEAM COMPOSITION**

- Developed to address both urban and rural needs.
- MCOT provides enhanced crisis response services in the 21 counties of the Texas Panhandle Centers service area.
- MCOT will provide follow-up services for people who had received a crisis services.

**LOCATION OF SERVICES**

MCOT services are specifically designed to reach out to individuals in times of crisis. Services might be provided at a person's home, in their school, on the streets, or at any other community-based location.

**COORDINATION OF SERVICE**

Once the Mobile Crisis Outreach Team has completed the initial crisis assessment, coordination of services will be provided with the appropriate community resources. These resources include but are not limited to:

- Triage assessment and psychiatric evaluation for medication therapy through TPC outpatient clinics.
- The Project for Assistance in Transitioning from Homelessness (PATH) program.
- Outreach Screening Assessment and Referral (OSAR) Services.
- Linkage to basic needs resources
- Peer Support Services for support and advocacy
- Family & Youth Success Program
- Family Partner Services.
- CPS/APS Intervention.
- Inpatient treatment – Local Behavioral Health Facilities.

**CONTINUITY OF SERVICES**

Upon resolution of the crisis situation:

- Every eligible individual shall be transitioned into TPC outpatient services if determined to be medically necessary;
- Or individuals will receive Crisis Follow-Up services throughout a 30-day period until he or she is stabilized and/or transitioned to appropriate behavioral health services.