Here’s What’s Happening...

TEXAS PANHANDLE CENTERS
901 WALLACE BLVD. AMARILLO, TEXAS
www.texaspanhandlecenters.org

Board of Trustees

Chair
The Honorable Willis Smith
Lipscomb, Texas

Vice Chair
Dr. Sam Reeves
Amarillo, Texas

Secretary/Treasurer
Janis Robinson
Hereford, Texas

Patty Ladd
Amarillo, Texas

Larry Adams
Amarillo, Texas

Linda Brian
Amarillo, Texas

Amy Hord
Canyon, Texas

Charles Gill
Panhandle, Texas

Sharon Braddock
Clarendon, Texas

Legal Counsel
Don L. Patterson

Executive Director
Bud Schertler

Serving the citizens of:

Armstrong, Carson, Collingsworth, Dallam, Deaf Smith, Donley, Gray, Hall, Hansford, Hartley, Hemphill, Hutchinson, Lipscomb, Moore, Ochiltree, Oldham, Potter, Randall, Roberts, Sherman, and Wheeler counties

---

18th Annual Child Abuse Prevention Conference
Amarillo, Texas

SAVE THE DATE
APRIL 17, 2018
Visit www.actx.edu/cj/cap for updates

Tuesday
April 17, 2018
8:30 a.m. - 4:30 p.m.

Chadwick Sapenter
You Can Do It!

Katharine P. Leslie, PhD
Adverse Childhood Experiences: What We Know, and Where Do We Go from Here?

Cost: $30.00 (lunch included)
(PRPC Sponsored - No Charge for Qualifying Law Enforcement Officers)

Location:
Amarillo Civic Center, Heritage Room
Amarillo, Texas

To register, visit the website at:
www.actx.edu/cj/cap
Texas Panhandle Centers currently has eleven Home and Community-based Services (HCS) group homes that currently serve as home to forty-two clients. Two of our female group homes each have one opening. TPC owns seven of the group homes and leases the other four. The group homes are staffed around the clock at all times when clients are present to ensure the clients’ health, safety, and well-being. Each group home has a supervisor that makes sure all of the needs of the consumers are met, ensures the home is clean, and each supervisor is responsible for making sure there is enough staff to supervise the consumers during their awake and sleeping hours. We provide twenty-four hour care with the staff being awake at all times.

Nick Montoya serves as the Director of Alternate Living. Normally, he has five group home supervisors; Betty Gonzales; Janice Alexander; Jeromy Thornton; and Janie Cobb; however, one position is open. Our goal has always been for our group homes to look and feel like home to the people that live in them, and to make sure they are clean and safe. With the assistance of many support staff from the HCS Administration program, Maintenance, Supply, Service Coordination, and others, we work as a team in making sure we are providing a healthy and safe environment for the people we serve.

For more information about the HCS Program, please contact Tanya Fenwick at 806.351.3395.

March is National Social Worker’s Month

The National Association of Social Workers (NASW) celebrates National Professional Social Work Month in March. NASW recognizes and honors social workers in communities everywhere for their dedication and passion in improving people’s lives. Thank you for Making Lives Better!
Welcome back to Compliance Corner. Each month we will address a question that was received internally for the purpose of education. (All personal identifying information has been removed to protect the identity of the employee and/or client).

IF YOU SEE SOMETHING, SAY SOMETHING…..

Employees are the “eyes and ears” of the organization to detect any violation of our Compliance Program. You are required to immediately report anything that you encounter at Texas Panhandle Centers which you believe may be unethical, illegal, or fraudulent immediately to:

- Your supervisor or
- Donald Newsome, Director, Quality Management & Compliance, (Privacy Officer)
  Phone: (806) 351-3284
  Email: Donald.newsome@txpan.org

The compliance question of the month:

**Question:** If I know about something that I feel violates the business Code of Conduct, am I required to report it?

**Answer:** Yes.

- As an employee of Texas Panhandle Centers you are responsible for bringing to the attention of your supervisor any situation that appears to be in violation of the Code of Conduct.
- Supervisors will suggest appropriate action and contact the Compliance Officer or Coordinator.
- If it is inappropriate to discuss the issue with your immediate supervisor, the employee may raise the issue with the Compliance Officer or Coordinator.
- If necessary, the issue may be brought to the attention of the TPC Executive Director.

If you have a question/scenario that you would like to be considered for inclusion in the newsletter, email your question to Compliance.Corner@txpan.org.
The following employee was recognized through the Performance Enhancement Program for one or more of the following: Core Competencies, Safety, Critical Thinking, Communication, Client Rights, Continuous Quality Improvement, Professional Behavior, Customer Service:

Nick Montoya, Alternate Living
Jennifer McKay, IDD Psychology

Reminder to supervisors: If you would like employees recognized through PEP in the newsletter, submit the PEP (or a copy) to the respective executive manager for approval.

Welcome these New Employees...

Yasmeen Leal      ECI
Yolanda Meek      ECI
Chellsea Rea      Adult Behavioral Health
Adrienne Sell     Developmental Health
Patricia St. Charles Developmental Health

Happy St. Patrick’s Day

Terry Zimmerman, Support Services, answered last month’s questions correctly and was randomly selected to win a $25 gift card from Amarillo National Bank.

To claim your card, contact Joyce Lopez-Enevoldsen at 806.351.3308 or email: joyce.lopez@txpan.org.
White Hat Award

The IDD Service Coordination Department would like to give this month’s White Award to Tami Savage and Trenetra Tarver, the IDD Trust Fund Department in Building 503. The ladies in the trust fund department work very hard to ensure that our clients bills are paid on time and that they are well taken care of financially. They also are always willing to work with service coordinators to make sure that our clients have no unmet financial needs. Tami and Trenetra have gone above and beyond their job duties and from all of us at the IDD Service Coordination Department, we thank you and appreciate all that you do.

Breanna Deakin
For IDD Service Coordination

Answer’s to last months questions:

1) 2,300  2) Bed or under the pillow  3) Antivirus

Answer the questions correctly and your name will be entered in a random drawing to be eligible to win a $25 gift card.

1. Getting an eye ____ is the best way to rule out the possibility of eye disease.

2. The Child Abuse Prevention Conference is scheduled for _____.

3. Document shredding is available for a donation to the Cancer Survivorship Center _______ on March 24th.

Submit your answers to joyce.lopez@txpan.org. Deadline for responses is the 5th of the following month. You must type “Monthly Drawing” in the email subject line to be eligible. For those that do not have a computer, entries may be submitted via interoffice mail. The same requirements apply for hard copy submissions.

Articles or suggestions for this publication may be submitted by the 1st of each month to:

Joyce Lopez-Enevoldsen ● 901 Wallace Blvd., ● Amarillo, Texas 79106
Phone: (806) 351-3308 Fax: (806) 351-3345 Email: joyce.lopez@txpan.org
March Is Eye Safety Month

Submitted by: Desire Winslow, Safety Director

With so many people using computers at work and at home, complaints of eye strain, difficulty focusing and discomfort have become commonplace in doctors’ offices.

One of the main reasons for this is — although offices have marched into the age of technology, not much else has. People are still using the same lighting, furniture and desk configurations they had when using typewriters.

To mark March as Workplace Eye Safety Month, the American Academy of Ophthalmology has put together some tips to help us alleviate some of the eye problems modern technology has given birth to. They are:

- First and most important — **get an eye exam** by your ophthalmologist, who can rule out the possibility of eye disease as the cause of your symptoms. You could simply need glasses when working at a computer, or your prescription might need updating;

- **Screen distance** — you should sit approximately 20 inches from the computer monitor, a little further than you would for reading distance, with the top of the screen at or below eye level;

- **Equipment** — choose a monitor that tilts or swivels, and has both contrast and brightness controls;

- **Furniture** — an adjustable chair is best;

- **Reference materials** — keep reference materials on a document holder so you don’t have to keep looking back and forth, frequently refocusing your eyes and turning your neck and head;

- **Lighting** — modify your lighting to eliminate reflections or glare. A hood or micromesh filter for your screen might help limit reflections and glare; and

- **Rest breaks** — take periodic rest breaks, and try to blink often to keep your eyes from drying out.

Another thing to remember is that the forced-air heating systems in big office buildings can increase problems with dry eyes during the winter months. The usual symptoms of dry eye are stinging or burning eyes, scratchiness, a feeling that there’s something in the eye, excessive tearing or difficulty wearing contact lenses.
Prevent poisonings, abuse, and misuse. Protect the environment. Protect your identity.

Bring unused, expired or no longer needed medications
*Please leave medications in their original containers. Households only - see website or call for restrictions.

Drive Through at:
TTUHSC School of Pharmacy
1300 S. Coulter
Saturday, March 24th
10:00am to 2:00pm

Document shredding!

Help us shred cancer!
Bring a donation for the Cancer Survivorship Center and any documents that you need destroyed!

24HoursInTheCanyon.org

Medication Cleanout
MedicationCleanout.com
(806) 414-9495

POISON Help
1-800-222-1222

HEALTH FAIR
10-12 Saturday, March 24
Managed Care Center, 721 N. Taylor St.

For more information, contact Pam: 806-242-1560 or pflores@hhcama.org
2018 Annual Stars Athletes vs. TPC Staff

The annual TPC Stars vs. TPC staff basketball game was held on Friday, March 9th at Paramount Baptist Church Recreation Center. Many thanks to all that showed up and supported the event. Staff participating include: Jaime Levario, John Phillips, Josh Cantu, Jonathan Cardenas, Abi Velo, Emily Jeffers, Antar Outley, Nancy Hand, Brittany Marsel and Sylvia Martinez.
Employee Recognition

At the February 22nd Board of Trustees meeting, Dr. Sam Reeves, Vice Chair, recognized Joyce Shull, Licensed Vocational Nurse in Developmental Health, for fifteen (15) years of service with the Center. Joyce was awarded a plaque, gift card and a day off.

Did you know?

The swallows of San Juan Capistrano (California) made the Mission and the city world famous. The Capistrano birds are Cliff Swallows, which have been returning to the area for centuries. They transferred their nests to the eaves of the Mission when it was built near two rivers. The migration of the swallows has declined in recent years due to urbanization in the area; however, efforts to lure the birds back are making a difference. Cliff Swallows are monogamous and stay together for life. The feast of San Juan Capistrano is March 19th.